

PUMPING OUT YOUR AERATED SEPTIC SYSTEM

CUSTOMER SERVICE

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Why does my aerated septic system need a pump out?

Your recent service report has indicated that your aerated septic system needs to be pumped out because the sludge levels are now too high.

Typically after 3-5 years all aerated septic systems need to be pumped out to avoid problems such as blockages, the system smelling and untreated effluent spraying out of the sprinklers.

PooCarters 7 step Pump Out Procedure includes :

- ✓ Assess site for access and safety
- ✓ Pump out all chambers
- ✓ Power wash internal walls and media so its effective for the next term
- ✓ Remove sludge from bottom of system
- ✓ Refill system with water
- ✓ Adjust aeration
- ✓ Do a complete check over to ensure system is running correctly

Important Information

Additional costs may be incurred for poor access where a booster pump is required, water cartage, low water pressure on site, long distance from tank to septic system for refilling, repair and/or replacement of aeration, sludge and irrigation pumps, internal plumbing and media replacement and heavily blocked systems that require a longer time to unblock and repair.

The customer gives Poo Carters permission to enter the property for the sole purpose of carrying out the work and to drive a pump out truck onto the driveway and grassed areas to access the aerated septic system.

The pump out truck may be required to drive onto grassed areas and paddocks to access the tank, which may cause some indentation. Repair of these is at additional cost to the owner. Repairs are not part of this service, nor are our responsibility to repair.

BioCycle systems may require the lid to be moved to gain proper access which may involve electrical reconnection of control box, disconnection and reconnection of internal aeration and irrigation pipe work. All BioCycle work is done at additional costs.

It is illegal to pump untreated waste water from your aerated septic system onto your property. EPA and Council fines apply.

Call 0416 124 196 to book your Pump Out Service